

## PROPOSAL FOR SHIPMENTS WINE-DIFFUSION

### SECTION OF AID And INFO

Clic on the voices of the menu to column to your left you will be able to have all the answers to your questions: what to make if it is before the time that our visits situated, like is carried out a purchase, how much coast and as it comes carried out the shipment, which are your rights of customer, who we are, like contacting to us, and many, many other information.

### OUR ENGAGEMENT

#### 1) PRICE MORE LOW

Winediffusion.it for the wine sale on Internet, thanks to the grips relations that we entertain with our suppliers we are in a position to guaranteeing the better prices and deliveries

#### 2) AVAILABILITY OF PRODUCTS

The management in real time of our warehouse guarantees the immediate availability of all the present products on the situated one

#### 3) FAST DELIVERY

All the orders come sent within the successive work day to the arrival through expressed courier, the delivery happen within 24 hours for the Italy north-center, 48 hours for the small centers and the rest of Italy, 72 hours for the smaller islands and Livigno, 2-3 days for Europe, 3-4 days for the rest of the world

### SHIPMENTS

For being sure that our products arrive to destination in the better conditions, we have taken agreements with two world-wide leaders of the field of the transport of perishable goods: Mail Boxes in collaboration with UPS, and Placed Italian in collaboration with DHL and Executive, is for the Italy that for the rest of the world. This guarantees that our products have the maximum of the attention during the transport. Moreover we have studied a specific packing in order better protect the bottles during the transport. The cost of the varied shipment in function of the destination and the weight of the goods (**in kind 6 wine bottles, comprised the packing more the cardboard, weigh c/a 9 kg**). Some countries do not allow to carry out shipments. Eventual costs of customs are to cargo of the addressee



#### PACKING

Planned for guardian integrity of the delicate products of transport:

Sure, To recycle, Insulator, but above all indicated to the protection from hits

Beyond to I pack in polistirolo, the package will be protect from a waved cardboard, of the thickness of 1 centimeter, with double protection is in the advanced side that in that inferior.

**Measures of I pack in polistirolo x 6 bottles**

Length 33,2 cm  
Width 22,5 cm  
Height 36,2 cm

**Measures of Cardboard x 6 bottles**  
340 x 230 x 362

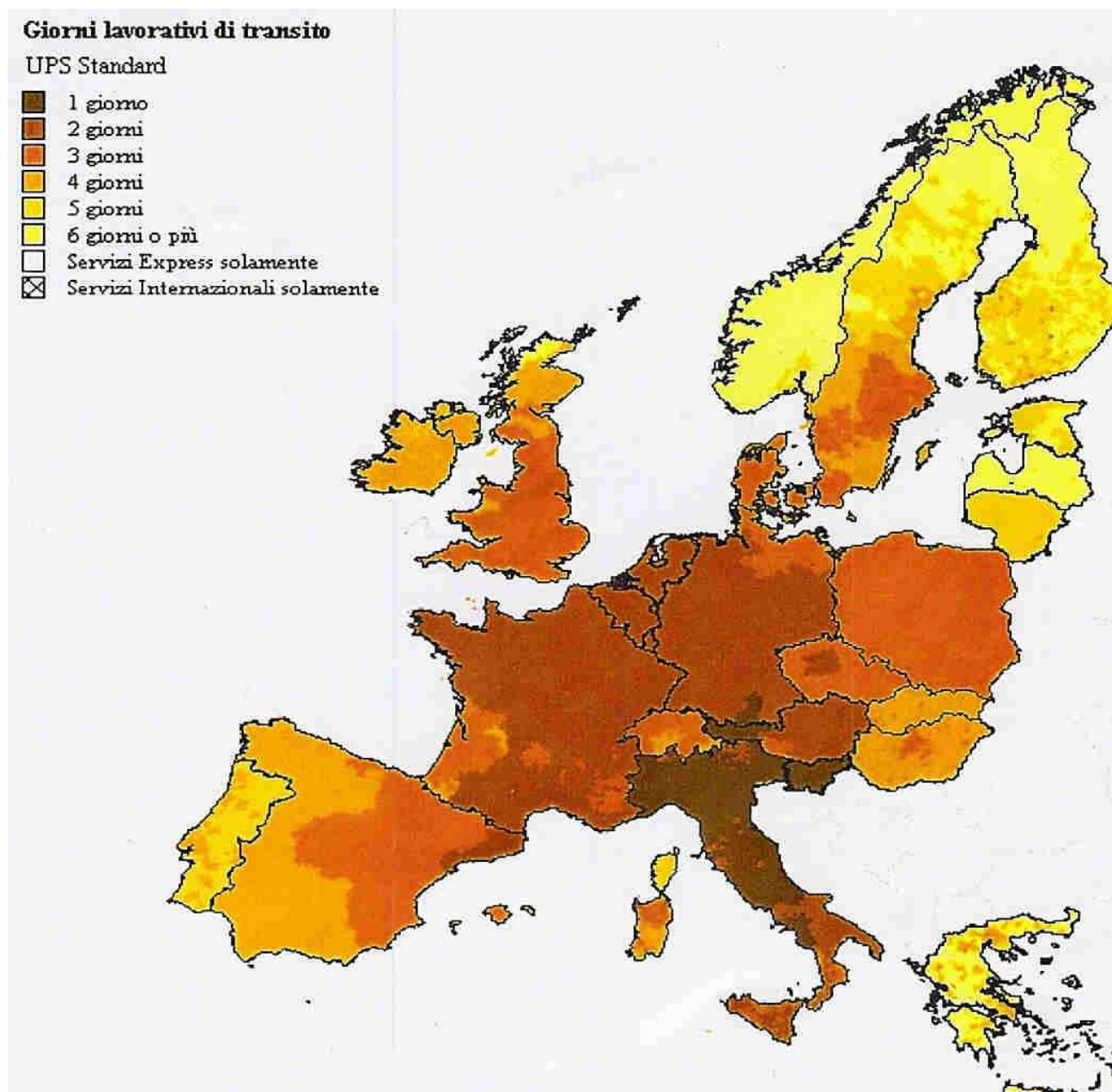
## **ITALIA (Rate enclosed shipments Vat):**

**FOR ALL THE CUSTOMERS ENROLLED: FREE SHIPMENT FOR ALL ITALY IF THE AMOUNT OF THE ORDER EXCEEDS 100,00 EURO until the maximum weight of 30 kg,**

Times of delivery: 24 hours for the Italy north-center, 48 hours for the small centers and the rest of Italy, 72 hours for the smaller islands and Livigno

**Please send us an email to ask the right shipping cost: [info@winediffusion.it](mailto:info@winediffusion.it)**

\* 300 euro like limit of purchase for the smaller islands and Livigno where it is applied one adds them of 25,00 euro on the costs shown in the table. For shipments in (Calabria, Sicily, Sardinia) advanced to the 30 kg, to demand estimate. For many localities the delivery service is available the Saturday within noon with an additional cost, for knowing if the service is available in your locality, demands ulterior information.



## **EUROPA (Rate excluded shipments Vat):**

Times of delivery: 2-3 days for Europe, 3-4 days for the rest of the world: For Switzerland to add 15 euro for customs costs

### **(Departure from Italy towards Europe)**

**Please send us an email to ask the right shipping cost: [info@winediffusion.it](mailto:info@winediffusion.it)**

## **FOR THE SHIPMENT RATES IN THE REST OF THE WORLD TO DEMAND EVENTUAL PERSONALIZED ESTIMATE:**

The service of Expedited transport covers the greater nations of the world subdivided in zones from 1 to 5, To see the table here under in order calculating excluded price Vat:

Zone 1: Turkey

Zone 2: United States of East

Zone 3: United States of Ovest and Portorico

Zone 4: Korea of the South, Hong Kong, Macau, Singapore, Taiwan

Zone 5: Argentine, Australia, Brasil Them, Chile, China, Colombia, Rica Coast, Rep.Dominicana, Ecuador, El Salvador, The Philippines, Japan, Guatemala, Honduras, India, Indonesia, Malaysia, Mexico, Nicaragua, Panama hat, Perù, Thailand, Venezuela.

### **(Departure from Italy towards the Rest of the World)**

## **PAYMENTS**

You can carry out yours acquires choosing between the following modalities of payment at the moment of the checkout:

**CREDIT CARD:** we accept credit card VISA, Mastercard, American Express and Diners, the payment happens through the sure serveur of our partner Bank Saddleback, your credit card will come pre-authorized and from **we debited before the delivery of the goods**, the data of your cdredit card will not be to we notice in how much will come supplied exclusively to the bank, who have underwrite the service Bankpass Web can carry out the payment approaching just the virtual pocketbook

**BANKING DISCOUNT TRANSFER :** in this case we must receive the payment **before the shipment** of the goods, in order to accelerate the eventual operation of delivery, to send one copy of the payment by fax to the n° 0445-367712

**CONTRASSEGNO BY MARK : (for Italy)** the payment only comes made the courier directly that delivery the goods, the single courier chip ax **cash** and will not deliver the goods in case of lacked payment, in the case of payment in mark total of the order with a comprised minimum of 50,00 euro is applied to an equal additional cost to 3.0% of the amount incused Vat

## **AS IT IS ACQUIRED**

To carry out purchases in our situated Internet is much simple one, only must:

1. to find the wine, or the product that you want to acquire
- 2, to insert the amount and to press on "**compra**"(to buy)
3. to press on "**vedi carrello**"( see your undercarriage)
4. to press on "**vai alla cassa**" (go to the case)
5. if already six enrolled to our situated one, to insert your data and to press on "**invia**"(to send)
6. to select the type of payment and to press on "**conferma**"(to confirm) and "**procedi** " (to procede)

**ATTENTION :** for shipment issues the number total of the tidy **WINE BOTTLES** must be equal to 6 or multiple of 6, if this condition will not be verified the undercarriage will not show the key "**vai alla cassa**" (go to the case)